



Toronto Zoo Volunteer Training

Training is unique to each of our Volunteer programs and occurs at various times throughout the year. Each Volunteer will receive in-class, on-site, and on-the-job training before volunteering on his/her own. All training occurs on the Zoo site.

Giant Panda Ambassador Volunteer Training

- Training for Interpretive/Educational Volunteers is two days and will be offered on weekdays and weekends.
- Training for Special Event Volunteers is one day and will be offered on weekdays and weekends.

Year-Round Volunteer Training

- Training for Weekend Volunteers occurs each Saturday in October and November from 10:00 am to 3:00 pm. Volunteer trainees must attend all sessions to be eligible to Volunteer at the Zoo.
- Training for Weekday Volunteers occurs one weekday per week (varies year to year) from November to mid-December, and from January to early February. All sessions run from 10:00 am to 3:00 pm. Volunteer trainees must attend all sessions to be eligible to Volunteer at the Zoo.

Summer Information Volunteer Training

- Summer Information Volunteers undergo a three-day training session in early May. Weekday and weekend sessions are available. Each session runs from 10:00 am to 3:00 pm. Volunteer trainees must attend all sessions to be eligible to Volunteer at the Zoo.

Zoo Ambassador Student Volunteer Training

- A one-day training session is held in late February or early March each year. All Zoo Ambassadors must attend the session in order to be eligible to Volunteer at the Zoo. Training runs from 10:00 am to 3:00 pm.
- Periodic training, including for those student Volunteers who wish to assist with our Zoo Camp day cam program, occurs throughout the year. These training sessions may be full or half-day, depending on the need.